## Genesys Cloud Communicate Network Readiness Checklist



#### **Physical Environment**

- $\hfill\square$  Network cabling is Cat 5e or better
- $\Box$  Phone power
- □ Edge appliances on diverse power
- □ Facility environments meet hardware requirements



### **System and Provider**

- □ Computing devices meet minimum system requirements
- □ Local security exceptions have been set up for Genesys Cloud on computing devices
- □ SIP trunk meets baseline functionality and traffic requirements



#### **Connectivity to Genesys Cloud**

- □ Security exceptions have been set up for Genesys Cloud on network firewalls and security
- □ Internet connectivity to Genesys Cloud from your company locations



#### **Genesys Cloud Performance**

- □ The needed bandwidth for VoIP has been provisioned on your LAN, WAN, WLAN and internet
- □ Quality of Service (QoS) has been set up on your routers, switches and wireless devices
- □ Your network meets the minimum performance requirements

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