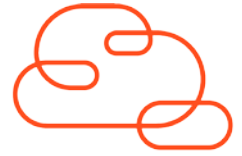


# Genesys Cloud Communicate Network Readiness Checklist



## Physical Environment

- Network cabling is Cat 5e or better
- Phone power
- Edge appliances on diverse power
- Facility environments meet hardware requirements



Genesys Cloud.



## System and Provider

- Computing devices meet minimum system requirements
- Local security exceptions have been set up for PureCloud on computing devices
- SIP trunk meets baseline functionality and traffic requirements



## Connectivity to PureCloud

- Security exceptions have been set up for PureCloud on network firewalls and security
- Internet connectivity to PureCloud from your company locations



## PureCloud Performance

- The needed bandwidth for VoIP has been provisioned on your LAN, WAN, WLAN and internet
- Quality of Service (QoS) has been set up on your routers, switches and wireless devices
- Your network meets the minimum performance requirements

