

## Description

PureCloud Edge is a cloud-managed network appliance that provides core telephony services for your PureCloud solution. PureCloud Edge operates as a provisioning server, media server, IP PBX, Session Border Controller (SBC), and application server to manage connections between your phones, SIP trunks, telephony gateways, PureCloud, and third-party systems.

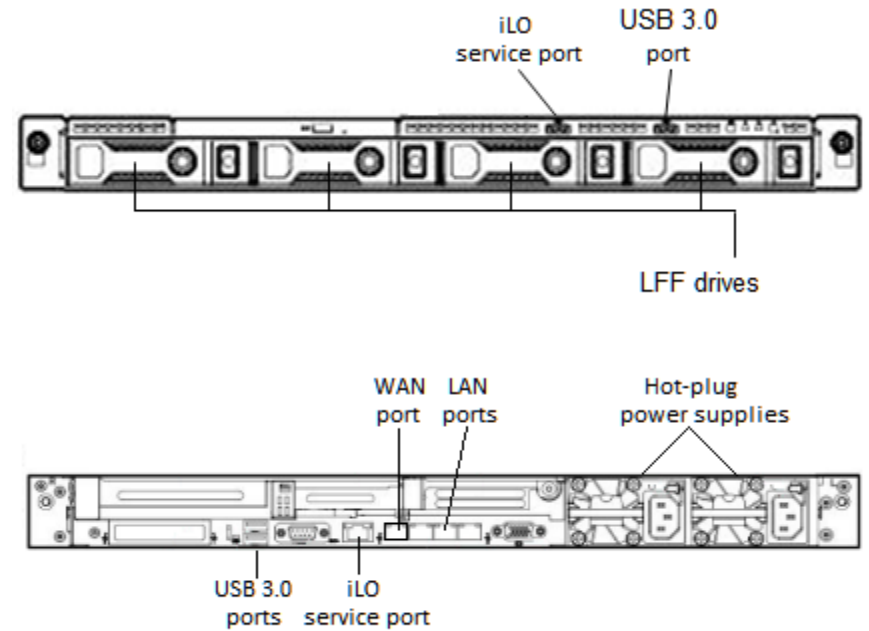
When deployed on your organization's network, if disconnected from PureCloud, PureCloud Edge will fall back into a remote survivability mode and continue to provide core telephony services.

## Package contents

- 1 stop card
- 1 external LCD
- 1 USB drive and lanyard
- 1 PureCloud Edge appliance
- 1 quality assurance verification summary
- 1 setup diagram
- This product information sheet
- (Country-specific power cords sold separately.)

## Models / Part Numbers

PureCloud Edge Standard v3  
TH-900-PCEDGE-5140100



## Licensing

The PureCloud Edge appliance is activated and configured only through Genesys PureCloud. No separate or additional licensing for the PureCloud Edge appliance is required.

## Warranty restriction

Any attempt to open the PureCloud Edge appliance is prohibited and results in immediate termination of the warranty.

Hewlett Packard Enterprise  
REGULATORY MODEL NUMBER  
規定型号/規定型號 TPS-H001  
SERVER/ 服务器/伺服器

MADE IN US  
(INCLUDES FOREIGN CONTENT)  
美国制造(含非美国零部件)/  
美國製造(含非美國零部件)

INPUT/輸入

50/60Hz  
100V-120V~ 7A  
200V-240V~ 5A  
or/或  
240VDC === 4.5A  
for China only  
(中国大陆/中國境內)

for each inlet/  
每个插座/每個插座  
型号/型號:  
ProLiant DL60 Gen9

CAN ICES-3(A)/NMB-3(A)

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE OPERATION.

APPARATETS STIKPROP SKAL TILSLUTTET EN STIKKONTAKT MED JORD, SOM GIVER FORBINDELSE TIL STIKPROFFENS JORD. LAITE ON LIITETTÄVÄ SUOJAKOSKETTIMILLA VARUSTETTUUN PISTORASJAAN. APPARATET MÅ TILKOPLES JORDET STIKKONTAKT. APPARATEN SKALL ANSLUTAS TILL JORDAT UTTAG. 仅适用于海拔2000米以下地区安全使用

警告使用者：

這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。



PureCloud

## Built on the PureCloud platform

PureCloud by Genesys delivers services for collaboration, communications, and customer engagement. It's highly scalable, reliable, and secure.

- Easy deployment
- Consistent user experience
- Strong integrations
- Enterprise functionality

## Additional PureCloud information

Take advantage of all that PureCloud has to offer:

- The **PureCloud Resource Center** provides detailed documentation covering the functionality, usage, configuration, and customization of PureCloud.  
<https://help.mypurecloud.com>
- The **PureCloud Training** site provides detailed courses and interactive lessons all in an online format allowing you to work at your own pace.  
<https://training.mypurecloud.com/>
- The **PureCloud Community** provides discussion forums where you can ask questions, share information, and interact with PureCloud experts as well as other customers.  
<https://community.mypurecloud.com>
- The **PureCloud Developer Center** provides access to all of the PureCloud development tools including Application Programming Interface (API) reference material, tutorials, and a developer forum.  
<https://developer.mypurecloud.com/>

## Documentation feedback

You can contact the PureCloud Documentation department by sending an email message to [PureCloudDoc@genesys.com](mailto:PureCloudDoc@genesys.com).

## Safety information and warnings

Follow these guidelines and warnings to prevent personal injury, damage to hardware, and data loss with your PureCloud Edge appliance.

### Electrostatic discharge safety guidelines

Electrostatic discharge (ESD) can damage electronic components. To prevent damage to your PureCloud Edge appliance, it is important that you handle the appliance carefully. The following measures can prevent ESD damage to critical components:

- Use a grounded wrist strap designed to prevent static discharge.
- Handle all sensitive components in a static-safe area. If possible, use antistatic floor pads and workbench pads.

### Warranty and support compliance

PureCloud Edge is a network appliance that is permanently sealed. You must not attempt to open it for any repair or modification. Breaking the seal on the appliance automatically voids both the warranty and support for the product.

Genesys is not responsible for any injuries or damage that occur as a result of opening the appliance and attempting any actions with the internal components of the appliance.

### Electrical and general safety guidelines

**DANGER:** Read, understand, and obey all of the following items to avoid possible injury to yourself or others, or damage to the appliance.

Be aware of the locations of the power switches on the chassis and in the room, so you can disconnect the power supply if an accident occurs.

Take extra precautionary measures when working with high voltage components. It is not recommended that you work alone.



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